

Gate Basics 04Sep2022

Access methods are as follows:

1. Use your personal access code or
2. Use your clicker or
3. Your guest can utilize the Call Box entry system.

Four-digit Personal Access codes. Each driver has a separate 4-digit code assigned to them that can be entered into the keypad on the gate entry system. To use this code, press the # key and then the 4-digit code on the keypad. This code should not be shared outside immediate family and close friends

Gate remote (clicker). Functions like your personal garage door opener.

Utilize the Call Box entry system. The person at the gate may scroll down the directory using the A and Z keys to locate the resident's name. The name format on our call entry system is *xxxx-LastName, First yyy* where xxxx is your house number and yyy is the sequence number in the database. When the entry is located, press the CALL on the keypad and the system will call the resident's pre-programmed telephone number. When the resident answers, if they choose to grant permission for entry, they **PRESS 9** from their phone answering the call, which will open the gates.

If only one number is listed, that number is the one that gets all of the calls for guest entry. It is highly recommended that you provide a number for each person that has a code. Clickers with no name are acceptable and will be associated with the first number in the household list. The main reason for 1:1 clicker to phone relationship is to allow each individual to control their own guest entry.

There is no code or clicker required to exit the property. Gates will open automatically when you approach the exit.

Hours of operations

The gate will be open during the hours of 06:00 AM to 07:00 PM, seven days a week.

Due to the amount of construction traffic, package deliveries, postal services, garbage pickup, food services and many others it would not be feasible to keep the gate locked all of the time. The complexity required to manage vendors codes as well as the additional maintenance cost makes this decision to be the best approach. Our sister sub-division, Cottonwood, has been using this model for a number of years. The plan is to have the system automatically open the gates at 6AM and close at 7PM.

Pedestrian Access

The current plan is to install a simple opening to the left side of the gate as you enter. The contract has been signed and should be in place as soon as possible.

The gate allows children headed to the bus stop, walkers, runners and cyclists easy ingress/egress. If the simple opening needs a higher level of security a gate and the appropriate type of locking methods could be added. As a side note, there is video surveillance.

Safety Features

The system has a battery backup and in the event of a power outage, the gate automatically opens. It will stay open until power is restored. If there are problems, we have the ability to override and leave it open until it's repaired.

The gate system is equipped with a SOS module (SOS Siren Operated Sensor Emergency Access System). The Fire department, emergency services and law enforcement have access via this module.

Once the "Yelp" siren has been recognized for 3 seconds, a trigger is sent to open the gate. The SOS module is the most cost-effective way for emergency responders to access your home or business without stopping or leaving their vehicle to enter a code or to use a key.

Gate safety features are designed for vehicles not pedestrians. According to the installing technicians, they will reverse if a vehicle obstructs the movement of the gate but, not before the vehicle is damaged. It would probably knock a person to the ground. Unlike residential openers which have safety features these are designed for vehicular traffic. Always use caution when in the area of the gates.

Hints

In the event your clicker is not working and you can't remember your code. Select your name on the call box, call yourself and let yourself in via your phone.

If you check out your entry at the call box you will see a three-digit number at the end. You can provide this number to guest or delivery drivers instead of scrolling up and down through the list. You can enter this number only and it will initiate the entry call.

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