

## Gate Basics

### **Access methods are as follows:**

1. Use your personal access code
2. Use your Gate Remote, aka. Clicker (if purchased)
3. Utilize the Call Box entry system

**Use your Personal Access Code.** Each driver has a separate 4-digit code assigned to them that can be entered into the keypad on the gate entry system. To use this code, press the (#) key and then the 4-digit code on the keypad. This code should not be shared outside immediate family and close friends

**Use your Gate Remote (clicker).** Functions like your personal garage door opener.

***Utilize the Call Box entry system.*** The person at the gate may scroll down the directory using the A and Z keys to locate the resident's name. The name format on our call entry system is *xxxx-LastName, First yyy*.

***\*\*\*xxxx is the house number and yyy is the sequence number\*\*\****

When the entry is located, press the CALL button on the keypad and the system will call the resident's pre-programmed telephone number. When the resident answers, if they choose to grant permission for entry, they **PRESS 9** from their phone, which will open the gate.

*If only one number is listed, that number is the one that gets all of the calls for guest entry. It is highly recommended that you provide a number for each person that has a code. Clickers with no name are acceptable and will be associated with the first number in the household list. The main reason for 1:1 clicker to phone relationship is to allow each individual to control their own guest entry.*

There is no code or clicker required to exit the property. Gates will open automatically when you approach the exit.

### **Hours of operations**

The gate will be open during the hours of 06:00 AM to 07:00 PM, seven days a week.

### **Pedestrian Access**

There is an opening on the Exit Side gate system where pedestrians, joggers, children, and others can enter and exit in the grass out of the roadway.

### **Safety Features**

The system has a battery backup. In the event of a power outage, the gate automatically opens. It will stay open until power is restored. If there are problems, we have the ability to override and leave it open until it's repaired.

The gate system is equipped with a SOS module (SOS Siren Operated Sensor Emergency Access System). The Fire department, emergency services and law enforcement have access via this module.

Once the "Yelp" siren has been recognized for 3 seconds, a trigger is sent to open the gate. The SOS module is the most cost-effective way for emergency responders to access Magnolia Glen.

Gate safety features are designed for vehicles not pedestrians. According to the installing technicians, the gate will reverse if a vehicle obstructs the movement of the gate; but not before the vehicle is damaged. Unlike residential openers which have safety features for children and adults, the gates and openers are designed for vehicular traffic. Always use caution when in the area of the gates.

## **Hints**

In the event your clicker is not working and you can't remember your code. Select your name on the call box, call yourself and let yourself in via your phone.

If you check out your entry at the call box you will see a three-digit number at the end. You can provide this number to guest or delivery drivers instead of scrolling up and down through the list. You can enter this number only and it will initiate the entry call.